CURRICULUM VITAE

René Kraft
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Information Scientist focus System Integration

Focus:
Senior Project Manager
(PRINCE2)
Planning and management of complex IT infrastructure
projects, incl. continuous risk / change / service / quality
management
, Management of Rollout Projects, Service and Transition
Management

Industries:
Automotive, Insurance, Banks, Government, Pharmacy,
ISP, Aerospace

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1   Personal Data

Born	14.03.1973
Nationality	D
Available	direct, 100%
Traveling	Europe

2   Education

Education	Information Scientist focus System Integration
Training	ITIL V3 in training Div. Seminars on Coaching Lockwood Leadership Program PMP in Training PRINCE 2 Foundation Certificate & Practitioner Certificate IT Service Management Foundation Certificate IT Project Management IT Forensics Project Management IT Security Awareness Communication Management Presentation Techniques ITIL V2 GxP in Laboratory Operation MSI Packaging
IT Skills/ Knowledge	INVENTOX, DCS, Mindmanager, WANOVA Mirage, OLA, Spiceworks, IPMT, Funambol, MobileMaster, MobileForensic, ActiveEntry, OneBridge, OpenXchange, GAMP4, GAMP 5 SAP/R3, SAP T-Rex, TIVOLI, TAM, TDS, TDI, Data Centre, WebSphere, Webtrends Citrix Metaframe, Exchange, Peregrine SC, Remedy, agile Methods (Scrum/Kanban),TestLog, HPSC HTML, XML, SQL, MS-Office-Suite, MS-VISIO, MS-PROJECT, Outlook, Notes, Windows XP, LDAP, MSI-Tool, ORCA, ORK-Tools, Netinstaller, GAMP5, CFR21 Part11,V-Modell, V-Modell-XT, HERMES, PKI, End2End-Monitoring, Six Sigma

3   Languages

German	Native, fluent in speech and writing
English	Fluent in speech and writing CEF Level B 1.3

4   Professional Experience

Feb 14 – Aug 14	**Deutsche Leasing AG (DE)**

Senior IT Project Manager, Multi Project management

1. Introduction of PKI (Public Key Infrastructure) for all branch offices

2. Introduction of E2E monitoring in application mode for all business outlets

3. Advisory activities in the field of CM (Capacity Management) interfaces, measurement points, monitoring and reporting

4. Ensuring of the IT operations documentation (BHB / SOP) upon transformation. Quality assurance of documents with regard of their audit requirements and establishment of a continuous improvement process for the IT-documentation.

5. New K-case approach "get away from tape backup through to ESX VM" to minimize the recovery time after event of a disaster.
6. Physical securing business outlets (Hedges and modernization of server rooms and infrastructure components) in the properties of Deutsche Leasing and BHI

- Project planning, job and process definition
- Assembly and controlling of the project team (in-house and external)
- Coordination and execution of meetings
- Presentations at decision-making level
- initiation and implementation of POC's
- Infrastructure analysis
- Resource mobilization and planning
- Process analysis in dialogue with customers and delivery
- User communication
- Budget responsible
- Provider steering
- Plan, Build, Run

Sep 13 – Feb 14	**MAN MTB (DE)**

Senior IT Project Manager, CITRIX-User Migration from PMO-Farm to MTB50 Farm
- Project planning, job and process definition
- Assembly and controlling of the project team (in-house and external)
- Coordination and execution of meetings
- Presentations at decision-making level
- Infrastructure analysis
- Resource mobilization and planning
- Process analysis in dialogue with customers and delivery
- User communication
- Budget responsible
- Provider steering
- Plan, Build, Run

Sep 13 – Feb14	**MAN MTB (DE)**

Senior IT Project Manager, Mail Migration Notes to Exchange
- Project planning, job and process definition
- Assembly and controlling of the project team (in-house and external)
- Coordination and execution of meetings
- Presentations at decision-making level
- Infrastructure analysis
- Resource mobilization and planning
- Process analysis in dialogue with customers and delivery
- User communication
- Budget responsible
- Provider steering
- Plan, Build, Run incl. Project-QA

Jun 12 – Jul 13	**SD Audi Service Desk – Ingolstadt (DE)**

Senior IT Consultant, Service Desk Build-Up
- Quality Management
- Escalation management
- Advisory and support activities in the turnaround and transition management
- Setting up quality gates
- Quality assurance of disciple
- Design and implementation of KPIs
- Process Design and Implementation
- Process analysis in dialogue with customers and delivery
- Preparation of reports for SLO monitoring
- Creation of master plan for continuous quality improvement
- Control external service contractors
- Information & knowledge transfer
- Training of new team members

May 12 – Jun 12	**Allianz Managed Operations & Services SE – München (DE)**

Project Manager in Presales, Backup and Recovery Solutions (International Blueprint)
- Communication (customer, consultant, account and 3rd party)
- Processing of RFI (Request for Information)
- Requirements Engineering
- Planning of quantity structure
- Planning of POC with lead consultants
- Development of a phase plan
- Resource planning
- Presales
- Project Calculation

Nov 11 – May 12	**ZF Win7up – Friedrichshafen/Passau (DE)**

Senior Project Manager, Windows 7 Migration Project
- Coordination of meetings
- Infrastructure analysis
- Resource mobilization and planning
- Process analysis in dialogue with customers and delivery
- Planning and creating a Microsoft Access / Outlook-based response-feedback tools
- Resource planning
- Presales
- Migration planning applications in the shipping cart

Jul 11 – Aug 11	**Opel ePOS POC – Stuttgart/Frankfurt am Main (DE)**

Senior Project Manager, Welcome Board and Showroom TV Implementation
- Assembly and controlling of the project team (in-house and external)
- Coordination of meetings
- Infrastructure analysis
- Resource mobilization and planning
- Process analysis in dialogue with customers and delivery
- Planning the infrastructure migration

Jul 11 – Aug 11	**ADAC LOS 2 – München (DE)**

Senior Project Manager, Windows Migration (XP to 7) with Hardware Replacement
- Project planning, job and process definition
- Assembly and controlling of the project team (in-house and external)
- Coordination and execution of meetings
- Presentations at decision-making level
- Infrastructure analysis
- Resource mobilization and planning
- Process analysis in dialogue with customers and delivery
- Planning the infrastructure migration

Jun 11 – Jan 12	**Daimler Financial Services – Stuttgart (DE)**

Senior Project Manager, Shared Service Contact Center Build and Run
- Project planning, job and process definition
- Assembly and controlling of the project team (in-house and external)
- Coordination and execution of meetings
- Presentations at decision-making level
- Infrastructure analysis
- Resource mobilization and planning
- Project documentation
- Planning and negotiations with customers / suppliers (SLA)
- Process analysis in dialogue with customers and delivery
- Initiation of CRs
- Planning the infrastructure migration
- Relocation Planning for site consolidation
- Project cut over into production incl. Project-QA

Feb 10 – Jun 11	**IBM Deutschland – München (DE)**

Senior Project Manager, International Group-wide LAN IP Redesign
- Project planning, job and process definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Structure and controlling the project team (in-house and external)
- Analysis of infrastructure in the locations
- Planning and negotiations with customers / suppliers (SLA)
- Process analysis in dialogue with customers and delivery
- Process design and transfer in an international context
- Planning the infrastructure migration
- Project cut over into production incl. Project-QA

Mar 10 – May 10	**Pharmpur – Königsbrunn (DE)**

Senior Project Manager, Consulting, Design and Implementation of an IT UHD
- Project planning, job and process definition
- Supply planning for the customer (Pharmpur)
- Search for suitable resources
- Employee training
- Analysis of the infrastructure in the site
- Planning and negotiations with customers / suppliers (SLA)
- Process analysis in dialogue with customers and delivery
- Process design and process transfer
- Conception of service design
- Planning of implementation steps
- Project cut over into production incl. Project-QA

Oct 09	**T-Systems – München (DE) after closing of MAN MIT Services GmbH)**

Senior Project Manager, Connecting the Intercontinentally Valid SAP System of MAN Nutzfahrzeuge Sales and Service Operations in overall Hungary and Slovenia
- Project planning, job and process definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of the project team
- Analysis of infrastructure in the locations
- Planning and negotiations with customers / suppliers
- Process analysis in dialogue with customers and delivery
- Process design and transfer in an international context
- Planning the infrastructure migration
- Project cut over into production incl. Project-QA
- Budget responsibility and controlling

Jul 09 – Dec 09	**T-Systems – München (DE) after Outsourcing of MAN MIT Services GmbH**

Senior Project Manager, Building a Corporate Portal for MAN Nutzfahrzeuge (SAP Portal) Integrated with SAP and TIVOLI Components
- Transition project planning, job and process definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Building and controlling of project teams
- Customer communication
- Infrastructure analysis
- Planning and negotiations with suppliers
- Adaption of security concepts to the new system landscape
- Planning the infrastructure migration
- Budget accountability, reporting and controlling incl. Project-QA

Apr 09 – Jul 09	**MAN IT Services GmbH – München (DE)**

Project Manager, Build the MAN TopUsed Portal for MAN Nutzfahrzeuge (SAP Portal) with Connection to SAP and TIVOLI Components
- Project planning, job and process definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of project teams
- Customer communication
- Infrastructure analysis
- Process analysis in dialogue with customers and delivery
- Planning and negotiations with suppliers
- Adaptation of security concepts
- Planning the infrastructure migration
- Budget accountability, reporting and controlling incl. Project-QA

Apr 09 – Jul 09	**MAN IT Services GmbH – München (DE)**

Project Management, Reduction of Firewall Systems from MAN TopUsed Project due to the Introduction of WAF (Web Application Firewall)
- Project planning, job and process definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of project teams
- Infrastructure analysis
- Planning and negotiations with suppliers (SLA, OLA and UC)
- Adaptation of security concepts
- Planning the infrastructure migration
- Project cut over into production
- Budget responsibility and controlling incl. Project-QA

Mar 09 – Apr 09	**MAN IT Services GmbH – München (DE)**

Project Management, Preliminary Assessment and Feasibility Study on NASYS 2
- Project planning and job definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of project teams
- Infrastructure analysis
- Planning and negotiations with suppliers (SLA, OLA and UC)
- Adaptation of security concepts
- Planning the infrastructure migration
- Project cut over into production
- Budget responsibility and controlling incl. Project-QA

Feb 09 – Oct 09	**MAN IT Services GmbH – München (DE)**

Project Manager, Separation of the LAN / WAN Infrastructure Release from the Domain Concept, after Demerger of MAN Ferrostahl from Parent Company
- Transition project planning and job definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of project teams
- Infrastructure analysis
- Planning and negotiations with suppliers (SLA, OLA and UC)
- Process analysis in dialogue with customers and delivery
- Process design and transfer in an international context
- Planning the infrastructure migration
- Project cut over into production
- Budget responsibility and controlling incl. Project-QA

Aug 08 – Nov 08	**MAN IT Services GmbH – München (DE)**

Project Manager, Transition of Applications Paisy Host of MN and Paisy Client of MAG to Human Resources Part of the Paisy Advanced Group
- Transition project planning and job definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of project teams
- Infrastructure analysis
- Planning and negotiations with suppliers (SLA, OLA and UC)
- Process analysis in dialogue with customers and delivery
- Process design and transfer in an international context
- Planning the infrastructure migration
- Project cut over into production
- Budget responsibility and controlling incl. Project-QA

Jun 08 – Feb 09	**MAN IT Services GmbH – München (DE)**

Project Manager, Connection of Intercontinentally Valid SAP System of MAN Nutzfahrzeuge at 23 Sales and Service Centers in overall Poland
- Project planning and job definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of project teams
- On-site infrastructure analysis
- Planning and negotiations with suppliers
- Process design and transfer in an international context
- Planning the infrastructure migration
- Project cut over into production
- Budget responsibility and controlling incl. Project-QA

Apr 08 – Sep 08	**MAN IT Services GmbH – München (DE)**

Project Manager, Introduction of Dynamic IP Address Distribution Without Fixed Allocation in Oberhausen and Berlin to LAN Redesign at MAN Turbo
- Project planning and job definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of project teams
- On-site infrastructure analysis
- Planning and negotiations with suppliers
- Process design and transfer in an international context
- Planning the infrastructure migration
- Project cut over into production
- Budget responsibility and controlling incl. Project-QA

Feb 08 – Oct 08	**MAN IT Services GmbH – München (DE)**

Project Manager: Planning of Sub-project in the Project Management Office, Detachment of the Internet Access via Citrix, with a Standardized Solution at MAN Turbo – Local Internet Access by Workstations – Authentication via Proxy – Solution Implemented for Oberhausen, Berlin, Hamburg and Ravensburg
- Project planning and job definition
- Supply planning for the customer (MAN Nutzfahrzeuge)
- Assembly and controlling of project teams
- On-site infrastructure analysis
- Planning and negotiations with suppliers
- Process design and transfer in an international context
- Planning the infrastructure migration
- Project cut over into production
- Budget responsibility and controlling incl. Project-QA

Aug 07 – Oct 07	**1&1 Internet AG – Karlsruhe (DE)**

Project Manager / QA Test Manager, Mobile Mail-Exchange
- Introduction of a test case management tool
- Training of internal staff in the mobility area
- Creation of test concepts (black box)
- Advisory activities in the SLA environment
- Software evaluation
- Build-up of a testing environment
- Introduction ITIL of in staff
- Transfer of the expansion into production

2007	**Schering AG – Berlin (DE)**

Overall Project Management, Extension of On-Site Support (Mobile Phone Recovery)
- Analysis of customer requirements
- Analysis of currently used mobile phones
- Creation of target concept
- SLA negotiations / conception
- Software evaluation
- Creation of test environment
- Training of the service desk and 2nd level support staff
- Transfer the expansion into production

2006 – 2007	**Schering AG – Berlin (DE)**

Deputy Overall Project Management / Technical Project Manager of Migration Project OBI 5, Application Distribution for PDA via ActiveEntry OneBridge
- Analysis of customer requirements
- Exact analysis currently used PDA hardware and software
- Creation of target concept
- Quality assurance
- Development and implementation of deployment strategy
- Support of pilot users
- Close contact with the company Völker-Informatik

2006	**Schering AG – Berlin (DE)**

Deputy Overall Project Management / Technical Project Manager, Global Transition of PDA Synchronization Software OneBridge at Schering AG Berlin for > 1500 PDAs

- Build, maintain, and support international contacts
- Exact analysis of currently used PDA hardware
- Creation of target concept
- SLA negotiations / conception
- Process design
- Quality assurance
- Supervision of consultants and pilots
- Close contact to manufacturer
- Development and implementation of deployment strategy
- Maintenance of reporting procedures
- Report to management

2005 – 2006

Schering AG – Berlin (DE)

Deputy Overall Project Management / Technical Project Manager, Global Office 97 to Office 2003 Migration at Schering Group

- Build, maintain, and support international contacts
- Detailed analysis of the currently dependent software
- Creating target concept
- SLA negotiations / conception
- Packaging
- Quality assurance
- Security target concept and implementation via AD Policy
- Supervision of consultants
- Organization and processing of topics for user trainings
- Risk analysis of existing documents since migration affected validated systems
- Analysis of the existing IT infrastructure to fulfil the minimum requirements
- Development and implementation of deployment strategy
- Maintenance of reporting procedures

2004 – 2005

Schering AG – Berlin (DE)

Project Manager, International Rollout of Adobe Acrobat 5.05 / Adobe Acrobat 5.0 Reader on 20000 Clients

- Build, maintain, and support international contacts
- Detailed analysis of the currently dependent software
- Packaging
- Quality assurance
- SLA negotiations / conception
- Security target concept and implementation via AD Policy
- Supervision of consultants
- Risk analysis of existing documents since migration affected validated systems
- Analysis of the existing IT infrastructure to fulfil the minimum requirements
- Development and implementation of deployment strategy
- Process design
- Maintenance of reporting procedures
- Organization and processing of topics for user trainings

2003	**Schering AG – Berlin (DE)** **Technical Project Manager, International Rollout of IE6 Rollout on 20000 Clients** ■ Build, maintain, and support international contacts ■ Detailed analysis of the currently dependent software ■ Packaging ■ Quality assurance ■ SLA negotiations / conception ■ Security target concept and implementation via AD Policy ■ Supervision of consultants ■ Analysis of the existing IT infrastructure to fulfil the minimum requirements ■ Development and implementation of deployment strategy ■ Maintenance of reporting procedures
2002 – 2003	**Time&More – Berlin (DE)** **IT-Consultant, Microsoft-Office XP Migration at Schering AG**
2001 – 2002	**DV- Org Team GmbH – Mönchengladbach (DE)** **Network und Communication Specialist**
2001	**B&D Informationstechnologie GmbH – Warendorf (DE)** **Network und Communication Specialist**